

WCDHHS Board Meeting Minutes
August 5, 2020
Waupaca County Courthouse
Room LL42
Waupaca, WI 54981

This meeting was conducted under the Waupaca County Resolution #8 (2020-2021) and Governor Evers' Emergency Order #1.

Board Members Present: Sue Golding, Dennis Wengelski, Jan Lehrer, Pat Craig, Dave Johnson, Gerald Murphy, Jody Muck, Dr. Steven Goedderz, Judy Olson(remotely)
Staff Present: Ted Phernetton, Jed Wohlt, Liz Wagner, Alisha Haase, Sherrie Nichols, Shawna Hansen
Public Present: Marci Reynolds, Russ Butkiewicz, Kari Esbensen

The meeting of the Health and Human Services Board was called to order at 5:01 pm by Chairperson Gerald Murphy.

Motion by Lehrer, second by Johnson, to approve agenda. Motion carried without negative vote.

Motion by Lehrer, second by Muck, to approve the minutes of the July 1, 2020 meeting. Motion carried without negative vote.

Public comment: Marci Reynolds, of Waupaca, commented in favor of a countywide mask mandate. Russ Butkiewicz, of Waupaca, commented in favor of a countywide mask mandate. Kari Esbensen, of Waupaca, commented in favor of a countywide mask mandate.

1. General Board Business

- a. Public Health-COVID-19 Updates- Jed Wohlt provided updates on case numbers, drive-thru testing, and the mask mandate from Governor Evers.
- b. DHHS- Program Updates-no discussion
- c. Advisory Committee Reports/Updates
 - i. Transportation Coordinating Committee Minutes from 7/9/2020- no discussion
 1. 5310 Operating Expenses Transportation Grant Approval- Craig made motion to accept this grant, second by Lehrer, Motion carried without negative vote.
 - ii. Nutrition Advisory Council Minutes from 6/23/2020- no discussion
 1. Appointment of Meri Erickson (Weyauwega) to the Nutrition Advisory Council- Motion made by Lehrer to approve this

appointment, second by Golding. Motion passed without negative vote.

iii. Committee on Aging Minutes from 7/28/2020- no discussion

- d. Alia- Craig made motion that Waupaca County is to no longer participate with Alia and its program; Waupaca County employees are to have no further contact, directly or indirectly with Alia or its cohorts who participated in the program while on Waupaca County time, second by Lehrer. Discussion ensued. Roll call vote: Murphy- yay, Wengelski- yay, Craig- yay, Johnson- yay, Lehrer-yay, Golding-yay, Goedderz-yay, Muck-nay, Olson-yay. Motion passed.
- e. Covid-19 Work Coverage Discussion-Ted provided information on what this was; ability for employees to work remotely, not a long-term arrangement, only as needed due to Covid, Mandy and Ted to make decisions about this as needed.

2. Finance- these items were stricken from the agenda

- ~~a. Income Statement Overview~~
- ~~b. Payment Register/Approve bills~~
- ~~c. 2020 Budget Amendment Resolutions~~

3. Personnel

- a. Employee Updates/Resignations/Retirements/Recruitments- handout provided to show these updates, no discussion

4. Director's Report- no discussion

5. Board Member Reports of Meetings Attended and General Correspondence:

Discussion ensued about CST/CCS Wrap Around virtual conference and board members attending and receiving per diem, Jerry will be discussing with Jill.

- 6. Adjourn: Motion to adjourn at 6:26pm was made by Lehrer, second by Muck. Motion passed without negative vote. Next regularly scheduled meeting is September 2, 2020.

Submitted by,

Liz Wagner

Administrative Services Coordinator

Resolution No. 16 (2020-21)

Subject: Donation Acceptance – Waupaca County Department of Health and Human Services

WHEREAS, Waupaca County's policy requires resolution to the County Board to accept donations over \$1,000; and

WHEREAS, Waupaca County has received a donation in the amount of \$6,433.00 from Gusmer Enterprises for the purpose of supporting the Waupaca County Public Health program, Healthy Beginnings, a parent education and child development program.

NOW, THEREFORE, BE IT RESOLVED that the Waupaca County Board of Supervisors accepts the Gusmer Enterprises – Department of Health and Human Services donation in the amount of \$6,433.00.

Fiscal Note: The amount of \$6,433.00 will be placed in a donation restricted account until further budget action is taken to expend the funds.

Passed this _____ day of _____, 2020

_____ Ayes _____ Nays

ATTEST:

Jill Lodewegen
Waupaca County Clerk

APPROVED AS TO FORM:

Diane L. Meulemans, Corporation Counsel

Res. No. 16 (2020-2021) Gusmer Donation Acceptance

RECOMMENDED FOR INTRODUCTION BY
THE HEALTH AND HUMAN SERVICES BOARD

RECOMMENDED FOR INTRODUCTION BY
THE WAUPACA COUNTY FINANCE
COMMITTEE

Waupaca County Nutrition Program

Proposed Next Steps

Note: Proposed next steps will be reviewed for advisement and recommendation by Nutrition Advisory Council and Committee on Aging and be brought for final decision to the Department of Health and Human Services Board.

To occur simultaneously

RFP / Contracts

First:

- Rescind RFP19-011-22

Then:

- Request Finance Committee to release DHHS from RFP requirements for Nutrition Program catering in order to work through program stability needs effectively
- Year-to-year contracts with Nutrition Program caterers. DHHS Board to approve contract rates.

Voucher Program

Estimated timeline: 2-3 years

First:

- Get Manawa Voucher Program up and running, work out logistics, achieve stability

Then:

- Determine next site to assess for Voucher Program assessment
 - Recommendation to not reopen Marion, Iola, and Weyauwega Congregate Dining sites post-COVID-19
 - Move methodically service area to service area to assess for viability of Voucher Program
 - Bring back possible non-viable service areas for reconsideration to NAC, COA, & DHHS Board
 - Bring back possible denied Voucher applications for reconsideration to NAC, COA, & DHHS Board

Current Operations

(COVID / 2021 Budget Preparation, etc.)

- Reassess stability of county staff delivery of home delivered meals
 - Pursuit and planning of the return to volunteer meal delivery
- Contingency planning; preparation for possible COVID related emergency (e.g. temporary loss of caterer or personnel, etc.)
- Monitor overall Nutrition Program operations (menu, packaging, personnel, delivery, etc.) as the COVID situation continues to evolve
- Review 2021 Budget, assess for areas of need, concern, growth, and/or opportunity

Goals:

- Maintain safe, stable, and nutritious Nutrition Program services
- Promote innovative solutions to Nutrition Program barriers by pursuing the Voucher Program model countywide
- Remain flexible to the needs, resources, and barriers that are unique to each Waupaca County community
- Maintain flexible contract options that move with the Nutrition Program's needs

updated: 8-25-2020

2021 ANNUAL ENROLLMENT PERIOD DATES

Dates and deadlines you need to know



OCT. 15, 2020

ANNUAL ENROLLMENT
PERIOD BEGINS

This is the first day you can
enroll or make changes for
2021 coverage.



DEC. 7, 2020

ANNUAL ENROLLMENT
PERIOD ENDS

This is the last day you can
enroll or make changes for
2021 coverage.



JAN. 1, 2021

FIRST DATE COVERAGE CAN START

This is the day your enrollment
or changes in coverage will
begin.

MEDICARE PLANS DO CHANGE FROM YEAR TO YEAR!

DON'T GET STUCK IN A PLAN THAT DOESN'T WORK FOR YOU!

Would you like assistance reviewing your Medicare options? Do you want to learn about Advantage Plans? Our Elder Benefit Specialist will be visiting area locations to assist you!

walk-ins welcome | appointments preferred

call ahead to schedule yours today!

Tuesday, October 20th 9:00 AM - 3:00 PM	Clintonville Community Center 30 South Main St.	Thursday, November 12th 9:00 AM - 3:00 PM	Marion Senior Center 325 W Garfield Ave
Thursday, October 22nd 9:00 AM - 3:00 PM	New London Washington Center 600 W. Washington St.	**Thursday, November 19th 9:00 AM - 3:00 PM	Village Hall Fremont 317 Wolf River Drive
Tuesday, October 27th 9:00 AM - 3:00 PM	Clintonville Community Center 30 South Main St.	**this date and location is tentative, please call for an update	
Thursday, October 29th 9:00 AM - 3:00 PM	Manawa City Hall 500 South Bridge St.		
Thursday, November 5th 9:00 AM - 3:00 PM	Weyauwega City Hall 109 E Main St.		
Tuesday November 10th 9:00 AM - 3:00 PM	New London Washington Center 600 W. Washington St.		

**Follow Signage for
"MEDICARE COUNSELING"**



Megan Hintz
Elder Benefit Specialist
(715) 258-6278

COVID-19 PRECAUTIONS

- Face coverings required
- Sanitizing between appointments
- Plexiglas tabletop shield
- Social Distancing

Waupaca County Nutrition Advisory Council Minutes
Thursday August 13, 2020
Waupaca County Courthouse
811 Harding Street, Waupaca WI 54981
Room LL42

This meeting and all other meetings of this committee are open to the public. Proper notice has been given to the press in accordance with Wisconsin statutes so that the citizenry may be aware of the time, place and agenda of this meeting.

Members Present: Jan Lehrer, Dave Steffens, Gloria Bigalke, Barb Bartel, DeAnn Miller

Public Present: Meri Erickson, Harry Joren

Others Present: Leah Klein, ADRU Manager; Melissa Anderson, Aging Programs Supervisor; Pat Huber, ADRC Clerk

Chairperson Jan Lehrer opened the meeting at 1:31 pm and a quorum was established. The meeting was also broadcast on the Waupaca County YouTube Channel.

- I. **Adoption of Agenda:** *Motion made by DeAnn Miller and seconded by Gloria Bigalke to adopt the agenda.*
Motion carried.
- II. **Adoption of Minutes of July 23, 2020 Nutrition Advisory Council Meeting:** *Motion made by Gloria Bigalke and seconded by DeAnn Miller to approve the minutes of the July 23, 2020 meeting as printed.*
Motion carried.

Public Comment: None

- III. **New Member Appointment Recommendation:** *A motion was made by Dave Steffens and seconded by Gloria Bigalke to accept the recommendation of Harry Joren as council member from Marion, and to send it to the Committee on Aging for further approval.* **Motion carried.**
- IV. **Covid-19 & Current Operations Update:** Melissa Anderson updated the council with the current operations of the nutrition program and provided a handout with participation numbers March through July (*see attached*). Melissa shared challenges the program currently faces specific to meal delivery. Joint meeting with Nutrition Advisory Council and Committee on Aging will be scheduled August 25 meeting held to discuss future planning for the nutrition program.
- V. **Contingency Planning for Home Delivered Meals:** Melissa Anderson updated the council on the challenges specific to shelf stable meals. Shelf stable meals provided to each participant to be used in the event the nutrition program is not able to deliver meals due to the COVID-19 pandemic.
- VI. **RFP19-011-22:** Melissa Anderson shared recommendation to rescind RFP19-011-22 was not brought to the Committee on Aging July meeting. Leah Klein explained DHHS Director shared concerns regarding the recommendation to rescind the RFP, due to concerns recommendation was not brought forward to the Committee on Aging meeting. The recommendation continues to stand as submitted by the Nutrition Advisory Council. Leah and Melissa will continue to work with Corporation Council and DHHS Director to bring recommendation forward to Committee on Aging.

- VII. **Voucher Program:** Melissa Anderson reported voucher application has been approved by GWAAR and DHS. Start date of the voucher restaurant model at the Manawa Steakhouse will be at the same time as the reopening the traditional congregate dining sites.
- VIII. **Waupaca Senior Center:** Melissa Anderson provided an update on conversations with the Waupaca Rec Center. Conversations will continue to determine if vacant building adjacent to the REC center could meet the needs of the nutrition program. Melissa will continue to bring updates to the council as conversations continue.
- IX. **Adjourn:** *Motion made by DeAnn Miller and seconded by Gloria Bigalke to adjourn.* **Motion carried**

Next Meeting: Will be a joint meeting with Committee on Aging on Tuesday, August 25, 2020, 10:00 am – Waupaca County Courthouse – LL42.

Respectfully Submitted,
Pat Huber, ADRC Clerk

Waupaca County Joint Committee on Aging & Nutrition Advisory Council

Tuesday August 25, 2020

Waupaca County Courthouse

811 Harding Street, Waupaca WI 54981

Room LL42

This meeting and all other meetings of this committee are open to the public. Proper notice has been given to the press in accordance with Wisconsin statutes so that the citizenry may be aware of the time, place and agenda of this meeting.

Committee on Aging Members Present: Jan Lehrer, Ray Claussen, Bob Appleby, Mary Kay Poehlman, Dawn Brumm, Judi Olson

Nutrition Advisory Council Members Present: Jan Lehrer, Dave Steffens, Gloria Bigalke, Barb Bartel, DeAnn Miller, Meri Erickson

Members Present via Zoom: Nancy Johnson

Public Present: Harry Joren

Others Present: Leah Klein, ADRU Manager; Pat Huber, ADRC Clerk; Melissa Anderson, Aging Programs Supervisor; Dar Kramer, Regional ADRC Coordinator; Ted Phernetton, DHHS Director;

Chairperson Jan Lehrer called the meeting to order at 10:01 am and a quorum was established. The meeting was also broadcast on the Waupaca County YouTube Channel, as well as Zoom for member participant.

I. Adoption of Agenda: *Motion made by Judi Olson and seconded by Bob Appleby to adopt the agenda. Motion carried.*

Public Comment: No public comment, but chairperson Jan Lehrer asked each present in the room to introduce themselves and state their affiliation or title.

II. Nutrition Program Updates

a. COVID-19 contingency planning for home delivered meals: Melissa Anderson reported continued work on securing a vendor to provide two weeks of shelf-stable meals. Shelf stable meals provided to each participant in the event the nutrition program is not able to deliver meals due to the COVID-19 pandemic.

b. COVID-19 Meal delivery plans: Melissa Anderson updated the council with the current operations of the nutrition program. Participants in the Iola, Manawa, Waupaca and Weyauwega will be transitioning to meal delivery 5 days a week starting September 8. Beginning in September volunteers as well as staff will be delivering meals. Marion, Clintonville and New London will transition to five days a week TBD on start date beginning of October. Marion, Clintonville and New London will continue with twice a week delivery until the transition to five days begin. Melissa shared the resignation of Clintonville Site Manager Brooke Mentzel.

c. RFP10-011-22: Leah Klein gave a brief history of the RFP and how the contract process worker. The Nutrition Advisory Council had previously recommended that the current RFP be rescinded and that the Senior Nutrition Program be released from the requirements of the RFP. *A motion was made by Ray*

Claussen and seconded by Judi Olson recommendation to the Health and Human Services Board that the current RFP be rescinded and request that the Finance Committee to release the nutrition program temporarily from the requirement for an RFP. Motion Carried.

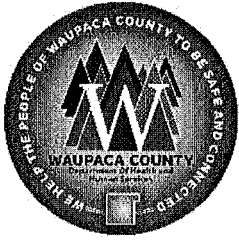
d. Voucher Program: Melissa Anderson reported voucher application has been approved by GWAAR and DHS. Start date of the voucher restaurant model at the Manawa Steakhouse will be at the same time as the reopening the traditional congregate dining sites.

e. Waupaca Senior Center: Melissa Anderson provided an update on conversations with the Waupaca Rec Center. Conversations will continue to determine if vacant building adjacent to the REC center could meet the needs of the nutrition program. Melissa will continue to bring updates to the council as conversations continue.

III. Nutrition Program Next Steps Recommendations: Leah Klein provided a handout showing the declining history of participation in the congregate program. *A motion was made by Judi Olson and seconded by Dave Steffens recommend to the Health and Human Services Board that the Senior Nutrition Program does not re-open sites in Marion, Iola and Weyauwega, when granted permission to open up. Motion carried with Supervisor Mary Kay Poehlman opposed.*

IV. Adjourn: *Motion by Dawn Brumm and seconded by Gloria Bigalke to adjourn. Motion carried.*

Respectfully Submitted,
Pat Huber, ADRC Clerk



Waupaca County

Department of Health and Human Services

DEPARTMENT UPDATES

CLERICAL SERVICES

FRONT DESK & PROGRAM SUPPORT

As the Waupaca County Courthouse remains open, so too does the DHHS reception and lobby area. The Receptionist is now working full time at the reception desk, while the Program Assistant is back to assisting the Family and Community Services, Birth to Three, and Adult Protective Services programs. A 6-foot barrier, along with Plexiglas barriers have been placed between visitors to DHHS and the reception desk, with a table for items that need to be picked up or dropped off.

AGING & DISABILITY RESOURCE UNIT

AGING & DISABILITY RESOURCE CENTER (ADRC)

Information & Assistance (I&A) Specialist: Three I&A Specialists are providing full-service Options Counseling, Long Term Care Functional Screens, Enrollment Counseling, and Disenrollment Counseling over the phone. These services continue to support the publically-funded long-term care needs of Waupaca County citizens. I&A are not completing face-to-face visits in the community or at the courthouse at this time.

Disability and Elderly Benefits: Both Disability Benefits Specialist (DBS) and Elder Benefit Specialist (EBS) are offering services over the phone. DBS and EBS have access to their statewide program databases via the internet. These services are able to operate fully over the phone as workload necessitates. The Elder Benefit Specialist is preparing for the 2021 Medicare Open Enrollment seasons (Oct. 1 – Dec. 15). The EBS completes outreach visits to Waupaca County communities (see handout for dates & locations). The EBS will require face masks to be worn by clients and there will be a tabletop Plexiglas shield for additional protection.

Eligibility Specialist: The Waupaca branch of the Regional ADRC has a unique position that serves part-time in the ADRC and part-time in Economic Support. From start to finish, this position is able to support the individuals that the ADRC serves in the Medicaid application process. The Eligibility Specialist is not completing face-to-face visits in the community or at the courthouse at this time.

ELDERLY NUTRITION PROGRAM

Information and guidance from the Greater Wisconsin Agency on Aging Resources (GWAAR) and the Department of Health Services continues to occur daily. Nutrition Program staff are notifying the state oversight agencies of the necessary program changes and seeking guidance on best practices.

Congregate “Senior” Dining: At the advisement of Public Health Officials, the Department temporarily suspended Congregate “Senior” Dining beginning March 16, 2020. This effort has greatly reduced the amount of contact our participants, volunteers, and staff have with others. Participants of this program were offered meal delivery during this temporary suspension. In review of trending program data over the past 7 years, it is recommended that the Marion, Iola, and Weyauwega Nutrition Sites not reopen after COVID-19 restrictions are lifted. The Voucher Program model will be pursued in these areas.

Home Delivered Meals: Nutrition Program staff are packaging 5 fresh meals which are delivered twice weekly from two distribution sites – Waupaca & New London. Nutrition Program caterers, Steve & Mary’s Main Street Café and Schueller’s Great ExSPECHTations, are also assisting with some meal packaging to reduce the packaging needs of Nutrition Program staff. At the June 3, 2020 DHHS Board Meeting, it was approved that current Nutrition Program operations continue through October 2020.

The communities of Waupaca, Iola, Manawa, and Weyauwega will be transitioning to fresh meal delivery 5 days per week beginning September 8, 2020. Beginning September 1, 2020, all home delivered meals will be delivered by volunteers and some paid staff. Personal Protective Equipment (PPE) has been purchased for volunteer use. To continue to keep costs low, volunteers are asked to wear their own face covering, however, if they do not have one or forget, a disposable mask will be provided. Facial coverings will be required along with gloves which are to be changed after each delivery, and hand sanitizers for every route. The communities of New London, Marion, and Clintonville will continue with twice-per-week meal delivery through September 30th. Adjusting to the needs of volunteer delivery will be stabilized in Waupaca, Iola, Manawa, and Weyauwega then the transition to volunteer meal delivery in New London, Marion, and Clintonville will be achieved before October 31, 2020.

After additional consideration, it is recommended that RFP19-011-22 be rescinded and a request be made of the Waupaca County Finance Committee to release DHHS from an RFP requirement for meal catering temporarily. This recommendation comes in the light of the ever shifting needs of the nutrition program and its instability in operations. At which point stability would be achieved between congregate dining options and home delivered meals, DHHS would then put forth a 3-year RFP as normal.

TRANSPORTATION FOR SENIORS AND INDIVIDUALS WITH DISABILITIES

The Department is accepting non-emergency medical and essential shopping trip requests at this time. The Department is limiting essential shopping trips to no more than once per week. Both Volunteer Drivers and riders are being asked health screening questions prior to their trips. As the public health situation necessitates, implementing greater protections for riders and Volunteer Drivers will be considered.

It is anticipated that in 2020, the number of trips provided by the Transportation program will be significantly lower than in years past.

The 5310 Operating Expenses Grant has been submitted for Waupaca County. For CY2021, DHHS anticipates an additional \$28,717.48 in expenses, above and beyond already contributed local tax levy. The 5310 grant opportunity allows counties to request half of their anticipated expenditure overages. DHHS requested \$14,358.74 in 5310 Operating Expenses Grant dollars. The grant is currently pending Wisconsin Department of Transportation approval.

The Veteran Service Office Rural Transportation Grant should be released any day now. DHHS has partnered with the Waupaca County Veteran Service Office to apply for transportation funding to support the non-emergency medical transportation needs of Waupaca County veterans to and from VA Healthcare facilities. In 2020, the County Veteran Service Office was awarded \$7,298.16 in additional funds to support veteran transportation.

ADULT PROTECTIVE SERVICES

The Adult Protective Services program, along with advisement and approval from Corporation Counsel and the DHHS Director, is operating within an Emergency Response Protocol. This Protocol allows for modified response type and time for responding to reports of abuse and neglect. Adult Protective Services reports of abuse, neglect, self-neglect, and/or financial exploitation are received by the Department and are triaged by the Aging & Disability Resource Unit Manager. Instances where a face-to-face assessment of a vulnerable adult is necessary will be at the direction of our Law Enforcement partners or medical professionals in healthcare facilities. Court proceedings, including Protective Placement and Guardianships, will be at the direction and allowance of Waupaca County Judges.

The vacant Adult Protective Services Social Worker position has been filled. Kari Bellile will be starting Tuesday September 8, 2020. Two full-time Adult Protective Services Social Workers is no longer a sufficient staffing pattern for the number of reports of adult/elder abuse and neglect received by the Department. Additional staffing is needed in this program area to meet the needs of the community. Thank you in advance for your consideration in approving the new position request for the Adult Protective Services Lead Social Worker position. This new position will provide much needed support in the APS program as well as oversight on program functions that require coordination and consistency.

VOLUNTEER COORDINATOR

The Waupaca County Volunteer Coordinator has been busy contacting and communicating with Waupaca County's home delivered meal volunteers. Education about delivery meals safely, along with personal protective equipment instructions, will be coordinated in each delivery community. The Volunteer Coordinator will so begin recruitment efforts as there is currently not enough volunteer meal deliverer to cover the entire county.

The Volunteer Coordinator received blessing from the Committee on Aging to postpone the traditional September Annual Volunteer Appreciation Celebration. It is everyone's best health and safety interests that this event be postponed. The new tentative date is for April 23, 2021. The new April date will coincide nicely with the National Volunteer Recognition week in April of every year. The Volunteer Coordinator will be getting thank you cards and a small gift of appreciation out to volunteers in September 2020 to make sure their efforts do not go completely unrecognized in 2020.

QUESTIONS?

Please email or call Leah Klein, Aging & Disability Resource Unit Manager, using the information below. Delays in response time may occur as emergent situations arise daily in the Aging & Disability Resource Unit's response to community needs. Leah Klein's last day with DHHS will be Friday September 11, 2020.

Email: leah.klein@co.waupaca.wi.us

Phone: (715) 284-6230

ECONOMIC SUPPORT SERVICES

ALL ECONOMIC SUPPORT SERVICE PROGRAMS

The last update received on 8/19 states that some Federal Pandemic policies are extended through the end of the year. FoodShare households will be receiving additional emergency FoodShare benefits for July and August-up to maximum household benefit amount. July benefit amounts were issued 8/8. August benefit amounts were issued on 8/22. Interview requirements are suspended for applications or renewals through at least 8/31/20. If an interview is needed, all interviews will be over the phone, no face to face interviews required. The Pandemic UC benefits ended end of July. Health care renewals that were due in Sept, Oct and Nov are extended out 3 months. Staff receive daily updates from Management and Lead staff on new processes and policies implemented during the pandemic such as: annual reviews being pushed out 3 months, FoodShare Six Month Report Forms for March-June were removed; Health Care premiums for individuals and families have been temporarily suspended, etc...

Call volume in Call Center remains lower than 2019 however the gap from last year is diminishing, at the same time, we continue to experience an increase in FoodShare applications across the Consortium compared to last year.


Number of Consortia Calls	
July-19	July-20
15631	11342

QUESTIONS?

Please email or call Thiago Souza, Economic Support Services Manager, using the information below.

Email: thiago.souza@co.waupaca.wi.us

Phone: (715) 258-6365



FISCAL SERVICES

The Fiscal Services Unit completed the Wisconsin Medicaid Cost Reporting (WIMCR) and CCS reconciliation in July. The County will receive the financial reimbursement portion of this reporting process in December 2020. Additionally, the billable rates calculated through this data gathering process will be used to propose new rates to the DHHS Board for 2021 services.

In preparation of the 2021 upcoming budget process and review of the current year's financial standing, meetings were scheduled with Erica Becker and each program manager. Of note from these meetings was the continued pattern of lower than budgeted revenues expectations. This is largely attributed to Covid-19's impact, but continues to be monitored at the management level. The budget worksheets for the 2021 budget have been created for management team input and meetings to review budget requests/changes will begin with Ted Phernetton, Erica Becker, and program managers the end of July into August.


As mentioned at the June 2020 DHHS Board meeting, the Department worked in cooperation with Heidi Dombrowski to bring forth two resolutions for DHHS Board approval to amend the 2020 budget as it relates to additional grant funding for Covid-19 response work and other additional grant allocation changes we were made aware of this year. With DHHS Board approval, these resolutions can then be considered by the Finance Committee.

QUESTIONS?

Please email or call Erica Becker, Fiscal Services Administrator, using the information below.

Email: erica.becker@co.waupaca.wi.us

Phone: (715) 281-7857



CHILDREN & FAMILY SERVICES

Children and Families Manager, Alisha Haase, has submitted her resignation and her last day will be September 25, 2020. The specific duties for this position include managing Youth Justice-Ongoing, CPS-Ongoing, the Parent

Mentor, and the Parent Aides. The loss of this manager along with multiple staff is challenging for the unit at this time. Since July there has been 25% turnover in the unit.

Children & Families Managers participate in monthly phone calls with the Department of Children and Families (DCF) to ensure that best practices are followed amidst COVID-19.

CHILD PROTECTIVE SERVICES

Access:

Access to Child Protective Services – this means receiving reports of child abuse and neglect. The full-time Access worker retired as of August 21st. The first round of interviews yielded too few candidates. Interviews will now take place Friday, August 28th. The part-time access worker is covering three days a week and the remainder of the unit is helping to cover the other two days a week until the position is filled.

Initial Assessment:

The Initial Assessment Team continues to be short staffed. One IA worker will return from leave September 9th. There is still one vacant position. Another round of interviews was held for this vacancy with only a single candidate. The position will be reposted. There continues to be a need for help covering cases as case numbers remain steady and consistent.

Initial Assessment continues to meet with families in person unless concerns arise from COVID screening procedures.

Ongoing:

Sidney Dombrowski joined the CPS ongoing team on 8/10/2020. Sidney is currently participating in, in house training as well as required state trainings that are currently being held via zoom.

Ongoing staff are completing all contacts with clients in person. Court hearings continue to be largely virtual, though there are some hearings that have begun to take place in person.

Parent Aides:

Parent Aide's had previously shared an office; upon the state mask mandate each were provided an individual office due to current availability.

Parent aides are conducting client contacts in person.

Parent Mentor:

The Parent Mentor has 4 parent coaching clients, 2 Initial Assessments, 2 Youth Justice Cases, as well as two families she supports via CCS programming.

Community Response Program:

The Community Response worker is also the part-time Access worker and due to the current need for Access coverage all duties have been shifted to Access with Community Response being done as time allows.

YOUTH JUSTICE

Intake:

There are no changes in Youth Justice Intake. Youth Justice intakes are occurring in person at this time unless deemed inappropriate due to COVID screening measures.

Ongoing:

YJ Social Worker Crystal Farrell provided her resignation effective 9/4/2020. Crystal's children's school district moved to virtual only, without ability to work at least part of her hours remotely Crystal was no longer able to maintain her employment status. Crystal has been a dedicated employee of Waupaca County for the last 4.5 years. Crystal became trained in facilitating two groups, Social Media and Sexting and Sex Offender services, in order to better serve and support the agency and community. This not only resulted in an increased ability to provide direct programming to youth it saved the county fees for contracted services. The CYU team, agency, and community have reported a high level of trust of Crystal – this is a great loss not only to the team but the agency and community.

Crystal's caseload was disseminated amongst the ongoing team, her access and on call coverage days were disseminated amongst the CYU team.

Crystal's position is currently posted.

YJ staff have returned to in person contacts.

YJ staff recently worked with management staff to develop a Service Matrix for YASI case planning development.

See document titles *** to see current out of home placement data for 7/1/2020-7/31/2020.

FOSTER CARE/KINSHIP CARE

The Foster Care Coordinator, Dustin Koury, has submitted his resignation and his last day will be September 18, 2020. The Kinship Care Coordinator continues to be out on leave. There is not a developed plan on how to cover both of these positions at this time.

QUESTIONS?

Please email or call Alisha Haase or Cristin Czerwonka, using the information below. Delays in response time may occur as they assist their staff in responding to any emergent needs

Emails: Alisha.haase@co.waupaca.wi.us
Cristin.czerwonka@co.waupaca.wi.us
Phone: Alisha: (715) 281-5161
Cristin: (715) 258-6343

BEHAVIORAL HEALTH SERVICES

Regular and ongoing contact with state program leads has occurred to ensure that best practices are followed amidst COVID-19.

OUTPATIENT MENTAL HEALTH SERVICES

Outpatient Therapy: All Behavioral Health Therapists have transitioned back to working on site by June 30th. All therapists will continue to connect with those they serve over the phone or via Zoom. Therapists continue to accept new referrals. If a client is in need of a face-to-face session, the therapists can schedule this appointment and will then utilize a conference room to allow for better social distancing.

Psychiatric Services: Three Psychiatrists continue to work from the courthouse to complete phone calls with patients and refill prescriptions as needed. All three Psychiatrists will start to take new intakes in person and will utilize the main conference room. Both Nurses continue to work daily from the office to support the Psychiatrist(s), assists with medication refills, answers questions, and provides patient injections.

OWI ASSESSMENTS / SSTOP PROGRAM

AODA – Alcohol and Other Drug Abuse
OWI – Operating While Intoxicated
SSTOP – Safe Streets Treatment Options Program

OWI and SSTOP services have resumed. There is a significantly lower number of referrals during this time with the Court System being less or delayed.. Services will continue in person, Zoom, or telephone as needed. Rebecca Green has recently submitted her notice of her retirement. Her last day will be August 27th, 2020.

COMPREHENSIVE COMMUNITY SERVICES (CCS)

All CCS Service Facilitators have been able to work remotely and returned back in the office by or earlier than June 30th. Many contracted services have started to increase their face-to-face interactions. Most team meetings are still occurring via Zoom to allow for appropriate social distancing. CCS will continue to greatly change over the course of the next several weeks as 1 staff has taken E-FMLA due to lack of childcare and no remote work allowed, 1 staff has begun maternity leave as of July 16, and another staff will begin maternity leave July 30 with a return date of December 1. There are also several staff members who will be taking FMLA or E-FMLA to allow for the care of their children as remote work ends. This will be a challenging time to allow consistency to consumers and the program communication. Shawna Hansen and Tina Lintner will be directly supporting during this time.

COMMUNITY SUPPORT PROGRAM (CSP)

All CSP staff have returned back in the office by June 30th. Similar to the CCS program, CSP staff remain dedicated to the health and wellbeing of those they serve by providing face-to-face contact when necessary to support mental health needs. Services and supports that continue to require face-to-face contact are medication management & delivery, medication injections, essential grocery shopping, and more. Some medication management has been moved to telephone calls to reduce some face-to-face contacts. Screening for COVID-19 symptoms occurs before any staff member makes face-to-face contact with someone they serve.

CRISIS

All Crisis Case Managers are back in the office and utilizing a flexible scheduling as needed. They will continue to provide most assessments over the phone whenever possible with the assistance of Law Enforcement partners. However, if requested by Law Enforcement partners, Crisis Case Managers are able to assess in-person during mobile hours (M-F: 8am – 8pm; Sat-Sun: 12pm-8am). Crisis will begin to start having more face to face contact to allow for a more robust assessment.

QUESTIONS?

Please email or call using the information below.

Email: sherrie.nichols@co.waupaca.wi.us (Behavioral Health Manager)

Phone: (715) 258-6353

Email: tina.lintner@co.waupaca.wi.us (CSP/CCS Supervisor)

Phone: (715) 258- 6302

PUBLIC HEALTH (PH) SERVICES

As you know, Waupaca County's Public Health Services team is on the front lines of the COVID-19 outbreak response. They are putting in countless hours responding to the many questions and needs of the Waupaca County community. As a DHHS team, we thank them for their selfless dedication to keeping the community informed and engaged in safe practices in order to keep our whole community healthy!

The Waupaca County Public Health Officer, along with other Public Health Staff, is participating in all necessary and beneficial virtual meetings and telephone calls to receive the most updated information regarding COVID-19. Updates are provided daily on the [Waupaca County Public Health Services Facebook](#) page as well as the [Waupaca County Website](#).

PROGRAM ASSISTANT

Public Health Program Assistant is working from the office daily. Relief is still being provided to the agency's front desk operations and back up support to Birth to 3 functions, as well as typically scheduled tasks including: filing, public health mail distribution, immunization mailings and managing immunization stock. Daily work flow is very unpredictable; answering and triaging all calls into public health, collecting and distributing faxes as they come in, type documents and create spreadsheets for nursing, these are just some of the daily tasks since work flow has shifted due to COVID-19 accommodations. Since most staff in public health are working remotely, extra support for them has been needed. Some tasks have been- scanning and emailing faxes and incoming mail, sending out mailings for Healthy Beginnings and Environmental Health, and taking inventory for WIC and donated formula. Communication has been increased with these programs to obtain needed instruction for the extra tasks. Due to the pandemic situation, other daily and extra tasks have been instructed. Some of these have been: daily COVID-19 spreadsheet and map updates, inventory of supplies, community distribution of necessary supplies, create current long term care contacts database, and frequent cleaning of common areas- including printer room, PH lobby, and other areas as needed.

PUBLIC HEALTH NURSING

The nursing staff continues to work in the response to COVID-19, along with follow up to all other reportable communicable diseases. Contact tracing is initiated with any positive case along with daily symptom monitoring. Pending/Presumptive cases are contacted to review self-isolation and self-monitoring guidelines while waiting for test results. Cumulative reports for both positive and negative COVID-19 results are ran daily in order to update the community on Waupaca County standings.

Nursing has coordinated communication efforts with many community partners, including but not limited to: ThedaCare, Long Term Care Facilities (LTCF), Emergency Medical Services (EMS), local businesses, and school nurses. Public Health and Emergency Management (EM) will be coordinating all critical needs of personal protective equipment (PPE) for Hospital, LTCF, EMS, Ambulatory Care Clinics, Law Enforcement, Fire, Emergent Dentistry, Health Departments/Health and Human Services, Funeral/Mortuary Services, and the Coroner/Medical Examiner.

Many community calls are received by the nursing staff daily for clarification and direction on the most up to date COVID-19 guidance. This guidance evolves daily as is learned by participating in local, regional, and statewide calls/webinars which continue on a weekly basis. The Nursing team, EM, Preparedness Coordinator, and the Health Officer meet many times during the week for updates. These interactions keep everyone prepared for any new response/coordinated efforts needed. Last, nursing staff has a nurse on call, 7 days per week. To date, all nurses have been taking calls on off hours to enhance community efforts to combat COVID-19.

WIC (WOMEN, INFANTS, AND CHILDREN)

WIC Staff are working in the office, with one staff member being on maternity leave until the end of September. Families on the WIC Program are calling the **Main WIC Office number 715 258 6391** and leaving messages with their name and phone number. WIC staff are checking phones throughout the day. WIC Appointments and

Benefit Issuance are continuing to be managed over the phone and we continue to follow WIC clinic schedules that are in place.

Signs have been placed at our Satellite clinics, New London Trinity Lutheran Church, and Clintonville Community Center, directing families to call the main WIC office for questions, and to set up apt. and benefit issuance. The message reads, **"WIC is closed due to COVID-19 until further notice. We are still doing Appointments and Benefit Issuance via phone. PLEASE CALL 715-258-6391 and leave a message"**

We are offering breastfeeding support and supplies through phone conversation and curbside pick-ups at the County building, if breastpumps or supplies are needed we can also arrange a drop off at the families home.

We have started to notice an increase in our WIC Caseload. Due to many factors affecting families' lives at this time, we anticipate to see a continued increase in families seeking WIC services.

For now, the WIC program will continue to work to serve our population through remote services; this is due to a waiver that has been granted to all WIC programs in the United States through the USDA until at least September 30th 2020, with the possibility of extending into the year 2021.

HEALTHY BEGINNINGS

All case managers are working remotely full-time to provide case management services via phone or Zoom. These services include providing developmental information and support, providing emotional support, connecting families to resources, and participating in team meetings with other agencies/providers. Each case manager has a caseload of 15-20 families. Case managers are following telehealth guidelines to protect client confidentiality.

Case managers generally work with families who have a child in the age range of birth to five but are also providing support for prenatal clients. The Public Health Nurses--who usually work with prenatal clients--are currently focused on the COVID-19 response. The Healthy Beginnings program is still accepting and enrolling new referrals. Case managers are also continuing to participate in program and committee meetings.

COMMUNITY HEALTH EDUCATOR / PH EMERGENCY PREPAREDNESS COORDINATOR

This staff member is working remotely and has use of a work laptop and cell phone in order to ensure the best continuity of operations. Current roles are: providing community education through the Waupaca County Public Health Facebook page, creating a daily situation report that is posted on the county website, and creating and communicating signage for use at grocery stores, parks, boat landings, etc. Other duties include participation in local, regional, and statewide calls centered on communication, planning, and preparedness. This staff member has created documentation under the Incident Command System (ICS) to provide structure for public health staff within this global pandemic. Coordination of all critical needs of personal protective equipment (PPE) for Hospital, LTCF, EMS, Ambulatory Care Clinics, Law Enforcement, Fire, Emergent Dentistry, Health Departments/Health and Human Services, Funeral/Mortuary Services, and the Coroner/Medical

Examiner. Additionally performing contact tracing and disease investigation for COVID-19 and updating the Waupaca County pandemic plan to include considerations for COVID-19.

ENVIRONMENTAL HEALTH (EH)

Environmental Health staff are conducting limited field work with COVID-19 precautions and safety practices in place. Field work includes annual inspections, pre-inspections for new permits and high priority water system inspections/water sampling.

EH staff continues to receive and follow-up on general complaints and food safety concerns.

EH staff are working with permit holders, business owners and operators to communicate current COVID-19 related best-practice recommendations.

The Waupaca County Environmental Microbiology Laboratory (WCEML) has resumed full activities and is accepting water samples from the public.

QUESTIONS?

DHHS Board member questions relating to COVID-19 and Public Health's operations can be directed to Public Health Officer Jed Wohlt.

Email: jed.wohlt@co.waupaca.wi.us

Phone: 715-258-6389 (office)

715-281-4835 (work cell)

920-284-5166 (personal cell)

FAMILY AND COMMUNITY SERVICES

Regular updates and guidance from the Wisconsin Department of Health Services are received and implemented while serving children with special needs. Shawna Hansen met with Fiscal and the Director to review 2020 Budget and plan for 2021's Family and Community Services Budget.

CHILDREN'S COMMUNITY OPTIONS PROGRAM (C-COP)

Regular contact has been made with families in the CCOP program to ensure health and safety. The CCOP budget continues to be monitored closely; 88% of the budget has been spent through July. Measures have been taken to stop spending from this account, we have changed funding sources where appropriate. CCOP funds can be used to pay for a variety of things such as diapers, wipes, respite for families, conferences, adaptive equipment and more. The CCOP Manual is used to holistically guide each family's unique goals. CCOP is a flexible funding source, it is important that we continue thinking about how to best support CCOP families while maintaining the budget. The CCOP Advisory Committee meeting was cancelled because there was not a quorum; we will meet again on September 17, 2020.

CHILDRENS LONG-TERM SUPPORT PROGRAM (CLTS)

CLTS is flexible during COVID19, working to meet individual family needs above all else. Case managers are connecting with families more than ever to ensure needs are met. Families enrolled in CLTS are not asking for face-to-face visits at this time. Shawna is continuing to learn about the budget and sharing information with staff as it is received.

MENTORING

The mentor program is providing face-to-face service to all of the youth they serve, spending as much time as they are able outdoors. The mentor program works to meet identified goals set by the youth and focus on finding natural connections in the community. Shawna interviewed for a vacant full time mentor position, an offer has not been extended at this time.

COORDINATED SERVICES TEAMS PROGRAM (CST)

CST staff continue to provide support remotely through Zoom and will meet face to face with families, per family request. CST was given a \$25,000 grant; \$20,000 to be spent on basic needs for families enrolled in the program and \$5,000 for infrastructure development (staff equipment/training). This grant must be spent by September 30, 2020. Staff are working closely with families to identify needs and use these funds before the deadline. So far, we have used the grant to pay for childcare, rent, utilities, and gift cards for recreation. Shawna is working to revamp the Coordinating Committee with a focus on community partners and working to build a "System of Care" for all youth in our communities. Half of the families enrolled in CST are requesting face-to-face meetings with CST staff.

BIRTH TO THREE INTERVENTION PROGRAM

B-3 has a new speech therapist. Renee Winn, SLP, will be providing services three days a week to families and children alongside the rest of the B-3 team. Melissa Wick, PT, also began providing physical therapist services in April. Tara McPeak, OT, continues to provide occupational therapy. Implementation of the Social-Emotional Grant has begun:

Social Emotional Innovation Grant from Department of Health Services

- Purpose of the grant is to pilot innovative ways to serve Children and Families and Children identified in Child Protective Services
- Waupaca County was chosen and awarded \$16,581
- Waupaca County will use funds for staff book clubs focused on family intervention and social-emotional development – creating a common language and consistent messaging around family intervention.
- This book club will allow for professional development opportunities creating a highly skilled workforce promoting focus and creativity
- The Birth to Three team will attend an Infant Mental Health Conference to build unity and share knowledge with DHHS and community partners

- Parents Interacting with Infants group will be offered to families in Birth to Three, Child Protective Services and Healthy Beginnings to build social connections and support the child giver and child dyad
- When staff are properly trained and focused on the social emotional development of a family they can work with families in a way that is understanding and supportive.
- The Infant Mental Health Capstone Certificate Program will not be funded through this grant as there are other funding sources available
- \$1,000 will be used to organize the visitation room to promote play and the relationship with caregivers

QUESTIONS?

Please email or call Shawna Hansen, Family and Community Services Manager:

Email: shawna.hansen@co.waupaca.wi.us

Phone: (715) 258-6376

Diane L. Meulemans, Corporation Counsel

Subject: 2020 Budget Amendment – Families First Coronavirus Response Act (FFCRA) and Coronavirus Relief Fund (CARES Act) Funding – Health and Human Services Fund

WHEREAS, through the United States Government, the State of Wisconsin has received additional funding through the Families First Coronavirus Response Act (FFCRA) and Coronavirus Relief Fund (CARES Act); and

WHEREAS, the State of Wisconsin has allocated additional contract funding to the Waupaca County Health and Human Services Fund in the areas of Public Health, Aging and Child Welfare Programs in the amount of \$818,408.

RECOMMENDED FOR INTRODUCTION BY
THE WAUPACA COUNTY FINANCE
COMMITTEE AND HEALTH & HUMAN
SERVICES BOARD

2020 DHS Staffing Changes				
Unit	Position	Name	Notes	Effective Date
Administration	Director	Chuck Price	Resigned	4/17/2020
Administration	Deputy Director	Shannon Braden	Resigned	4/17/2020
Administration	Director	Ted Phernetton	New Hire/Returning	8/17/2020
ADRU	Adult Connection Specialist	Amy Temby	New Position	1/2/2020
ADRU	Benefit Specialist	Megan Martin	New Hire	2/3/2020
ADRU	Nutrition Site Manager-Clintonville	Brooke Mentzel	New Hire	3/2/2020
ADRU	Nutrition Site Manager-Manawa	Brogan Bartel	Resigned	3/12/2020
ADRU	APS Social Worker	Dalton Conner	Terminated	6/22/2020
ADRU	Nutrition Site Manager-Clintonville	Brooke Mentzel	Resigned	8/28/2020
ADRU	Adult Connection Specialist	Amy Temby	Resigned	9/10/2020
ADRU	ADRC Unit Manager	Leah Klein	Resigned	9/11/2020
Behavioral Health	CCS/CSP Supervisor	Tina Lintner	New Hire	1/27/2020
Behavioral Health	AODA Counselor	Rebecca Green	Retirement	8/27/2020
Business Office	Administrative Services Manager	Lana Draeger	Retired	1/2/2020
Business Office	Program Assistant	Amanda Brnette	New Hire	2/10/2020
Business Office	Administrative Services Coordinator	Liz Wagner	New Position	3/16/2020
Business Office	Receptionist	Stacie Flease	New Hire	3/30/2020
Children & Families	Access & Community Response SW	Kayla Libby	New Hire	1/6/2020
Children & Families	Parent Aide	Khyler Gryer	New Hire	1/24/2020
Children & Families	Initial Assessment SW	Brooke Peterson	Resigned	7/3/2020
Children & Families	Ongoing CPS Social Worker	Sidney Dombrowski	New Hire	8/10/2020
Children & Families	Access Social Worker	Catherine Campbell	Retired	8/21/2020
Children & Families	Youth Justice Social Worker	Crystal Farrell	Resigned	9/4/2020
Children & Families	Foster Care Coordinator	Dustin Koury	Resigned	9/18/2020
Children & Families	Manager	Alisha Haase	Resigned	9/25/2020
Economic Support	Economic Support Specialist	Sonda Koplien	Resigned	1/3/2020

Economic Support	Economic Support Specialist	Mary Bork	New position Account Tech	2/1/2020
Economic Support	Economic Support Specialist	Roberta Ludwikowski	New Hire	3/2/2020
Economic Support	Economic Support Specialist	Eliannette Chapa	New Hire	3/9/2020
Economic Support	Economic Support Specialist	Liz Wagner	New Position Admin Coord.	3/16/2020
Economic Support	Economic Support Specialist	Sonda Koplien	New Hire-PT/Returning	7/1/2020
Family & Community Svc	CST Case Manager Part-time		Continuous Recruitment	
Family & Community Svc	Mentor	Matt Rohan	Resigned	8/6/2020
Family & Community Svc	CST Case Manager	Chole Manteuffel	New Hire	8/10/2020
Fiscal Services	Account Technician	Mary Bork	New Position	2/1/2020
Fiscal Services	CCS Support Technician	Brenda Rice	Retired	2/13/2020
Public Health	Environmental Health Specialist	Emily Narel	New Hire-PT	3/27/2020
Public Health	Public Health Nurse	Rhonda Christians	Retired	8/21/2020


Tuesday August 25, 2020

To: Ted Phernetton, DHHS Director
Amanda Welch, Human Resources Director
Department of Health and Human Services Board

Please accept this letter of resignation from Waupaca County Department of Health and Human Services as the Aging & Disability Resource Unit Manager. My last day of employment will be Friday September 11, 2020.

I have appreciated the opportunity to serve Waupaca County and its citizens for the past five years. My decision to move along in my career is bittersweet as I will always cherish the relationships with coworkers that have been nurtured. Waupaca County should be extremely proud of the Aging & Disability Resource Unit within DHHS. The group of staff I have served are cut from the most selfless cloth there is and they will continue to serve Waupaca County's adults with disabilities and seniors well.

Sincerely,


Leah Klein

August 17, 2020

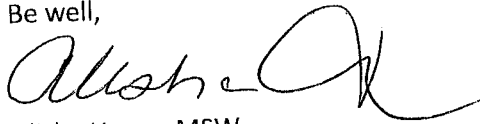
This letter is to inform you that I will be resigning from my position with Waupaca County Department of Health and Human Services. My last day with the county will be September 25th, 2020.

The first 6 years of my time at Waupaca County were positive ones in which I felt that my values aligned perfectly with my leaders and the agency. I grew as a leader, professional, and individual throughout that time. I will forever be grateful to the individuals who supported me throughout my leadership journey.

I am choosing to move on at this time to work with an agency that shares my vision for the field of Child Welfare as well as values me as a leader, change maker, and human being.

I will greatly miss my management and CYU team. They are incredible individuals who strive every day to support those they serve; they too have made me better.

Be well,

A handwritten signature in black ink, appearing to read 'Alisha', followed by a stylized flourish or initial.

Alisha Haase, MSW

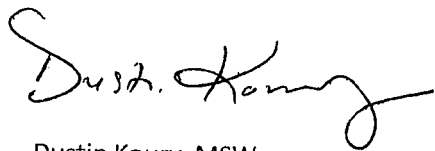
August 27, 2020

To whom it may concern,

This letter is to provide formal notice of my resignation from Waupaca County DHHS. My last day with the county will be Friday, September 18, 2020.

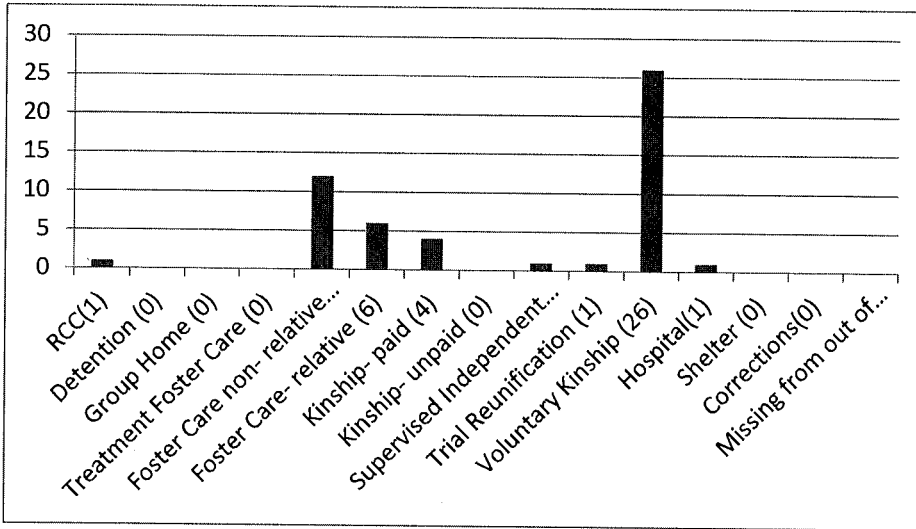
My time working in Waupaca County has been the most rewarding of my career. It was an honor to work alongside and learn from leaders at all levels of the agency and community. The trauma-responsive values of prioritizing safety, protecting relational connections, trusting the wisdom of those we serve, supporting intergenerational wellbeing, insisting on racial equity and inclusion, sharing power, and nurturing the capacity for joy are ones I will take with me and continue to support, unflinchingly. I look forward to applying the principles and skills I have learned as I continue my work in the child welfare field, and hope my path continues to cross with the people of Waupaca County and DHHS.

Sincerest thanks,

A handwritten signature in cursive script, appearing to read "Dustin Koury". The signature is fluid and extends to the right with a long, sweeping tail.

Dustin Koury, MSW

Alt Care Information



Placements as of 7/31/2020

TOTAL IN CARE: 26

New Removals: 2

Reunifications: 1

Aged out: 0

Permanence through TPR/Guardianship:

Crisis Program 2020

[illegible]